

# Privacy Policy as per: 30.11.2020

## Abstract

When you visit fait.at your IP address will be logged and stored for 6 weeks. We use this data to generate anonymized usage statistics.

When you contact us or subscribe to our newsletter, we will store your name and contact details to keep in contact with you r resp. send you our newsletter.

Our website includes a map from Google Maps which results in your data being processed by Google.

Legal basis for the processing of your data are **performance of contract** and **legitimate interest**.

## Controller's contact details

The website fait.at is a product of **FAIT Internet Software GmbH** (FN 190915h, HG Wien). You can reach us during Central European office hours at:

Tel +43 (1) 585 56 30 – 0

Fax +43 (1) 585 56 30 – 533

Email: [privacy@fait.at](mailto:privacy@fait.at)

## Privacy Notice

We process your personal data solely on basis of relevant laws and regulations (DSG 2018, GDPR, TKG 2003). This privacy notice intends to inform you about the most important aspects of data processing on our website.

## Contacting us

When you contact us (eg by email or telephone) we store your data for purposes of responding to you query. This makes "performance of a contract" according to article 6 GDPR the legal basis for this processing. Your data may be stored in a Customer-Relationship-Management program or similar.

Your queries will be deleted as soon as storage is no longer necessary and there is no legal obligation for further processing.

## Email Newsletter

When you subscribe to our newsletter we store and process your email address in order to send you news and information about FAIT and our products. Legal basis is article 6, 1 (b) (performance of contract) of the GDPR.

In order to prevent abuse you will receive a confirmation link at the address you used to subscribe to our newsletter. Only after confirming the receipt of this email by opening that link in our browser will you receive further communication (double opt in ).

At any time you can opt out of receiving further communication by calling the link at the bottom of each newsletter mail.

For management and sending of our newsletter we use tools provided by **Sendinblue GmbH**, Köpenicker Straße 126, 10179 Berlin, Germany. This company functions as processor in regards to the GDPR. Sendinblue is bound

by a processor agreement according to article 28, GDPR. Your data will be stored on computing systems provided by Sendinblue GmbH.

If at any time we do not wish to further use Sendinblue's services, we reserve the right to transfer your data to the system we will use for our newsletter from that point on. Your right to opt out of any further communication as well as all other rights granted to you by the GDPR will remain unaffected.

## Log files

All requests to our website are logged to standard server log files. These log entries are technically necessary for providing our website and do not provide any information about you personally. Additionally we use them for statistical purposes and for continuously improving our content. Typical log file contents are date and time of the requests, amount of data transferred, browser and browser version, client operating system, your provider's domain name, referrer URL and your IP address. Log files assist us in verifying suspicions of unlawful usage of our services.

This data processing is based on § 96 (3) TKG as well as article 6 (1) lit f (legitimate interest) of the GDPR. Our legitimate interest in regards to GDPR is the improvement of our offerings and our website.

Log files will be stored for 6 weeks and removed afterwards. A transfer to third parties happens only on official order or if necessary for criminal prosecutions.

## Usage statistics

The above mentioned logfiles are also utilized for usage statistics using the open source analytical tool Matomo (formerly Piwik; <https://matomo.org>).

For statistical purposes we derive your approximate location (city) using MaxMind's free database (<https://maxmind.com>). Immediately afterwards your IP address is anonymized by removing the last two octets.

In addition run statistics about the following data from our server logs:

- Daten and time of the request
- Title and URL of the page being viewed
- URL that was viewed prior to the page being viewed ("Referrer URL")
- Files downloaded
- Page generation time
- Main Language of the browser being used ("Accept-Language Header")
- User Agent of the browser being used ("User-Agent Header")

From the User-Agent, we detect the browser, operating system, device used (desktop, tablet, mobile, tv, cars, console, etc.), brand and model.

As all this information is taken from the Logfiles we do not need to set any tracking cookies.

The legal basis for this processing is article 6 (1) lit f of the GDPR (legitimate interest). Our legitimate interest in this regard is the optimization of our offering and website.

Any information taken directly from logfiles is being erased after 180 days and only aggregated reports are being kept after that.

## Google Maps

Our website includes a map provided by **Google Maps** of Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. This services uses cookies for usage analyzing. This results in your data being transferred to Google in the US. For additional details please see the privacy notice at <https://www.google.com/policies/privacy/>, and the possible ways to opt out at <https://adssettings.google.com/authenticated>.

Further information about Google's data processing for advertising, configuration and ways to object is available at the following URLs: <https://www.google.com/intl/de/policies/privacy/partners/> („How Google uses information from sites or apps that use our service“), <http://www.google.com/policies/technologies/ads> („Advertising“), <http://www.google.de/settings/ads> („Settings for advertising“) und <http://www.google.com/ads/preferences/> („Ads Personalization“).

## Your rights in connection to your personal data

Under applicable law you have, among others, the rights (under the conditions laid out in applicable law): (I) to check whether and what kind of data we hold about you and request a copy of that data, (II) to request correction, supplementation or deletion of your personal data that is inaccurate or processed in non-compliance with applicable requirements, (III) to request us to restrict the processing of your data, (IV) under certain circumstances to object for legitimate reasons to the processing of your personal data or to revoke consent previously granted for the processing, (V) to request data portability, (VI) and to know the identities of third parties to which your personal data are transferred.

For all matters in this regard please contact us using the details above or in our imprint.

## Lodging complaints

If you feel that we do not honor your rights in regards to the GDPR you may lodge a complaint with the competent authority (in Austria that's the Austrian Data Protection Authority, <https://www.data-protection-authority.gv.at>).

## Objection to Advertising E-Mails

As required by law we have to provide contact details on our website. This information is sometimes used by third parties to send us unsolicited advertising and informations. We hereby object to any and all sending of advertising material of all kind and reserve the right to take legal measures against unsolicited material. This holds true especially for so called Spam emails, Spam letters and Spam faxes.

We hereby point out that the unsolicited sending of advertising material may cause violations of competition laws, civil laws and criminal laws. Especially Spam emails and Spam faxes may result in high compensation claims if they hinder business processes by overflowing mailboxes or fax devices.